

1 Participation Terms for Compart Training Courses

These participation terms apply to attending training courses provided by Compart GmbH. Participation in training is exclusively subject to these general terms, which are accepted by each participant upon registration. Additionally, individually tailored special provisions may apply to specific training courses, as expressly indicated in the respective course details.

1.1 Registration

Please register online at <https://www.compart.com/en/education> for a training course.

We kindly ask for your understanding that we cannot accept telephone registrations. Registration closes 2 weeks before the start of the training course.

1.2 Confirmation of Registration

The Compart training program does not constitute a binding offer, and price errors are reserved. Your registration is only considered accepted once the full payment of the training fee has been made and you have received a registration confirmation and invoice from us following the receipt of your registration form.

1.3 Program Changes and Cancellation of Training Courses

We reserve the right to cancel training courses, for example, in cases of insufficient participant numbers (fewer than four participants), instructor unavailability, force majeure, or other comparable reasons beyond our control. We will endeavor to inform you of cancellations or necessary program changes as early as possible. If we must cancel a training course, we will propose an alternative date whenever possible. If the alternative date is not acceptable to the participant, the paid training fee will be refunded promptly upon request.

Further liability and compensation claims that do not concern injury to life, body, or health are excluded, unless caused by intent or gross negligence on our part. Please keep this in mind when booking flight or train tickets and accommodation. We reserve the right to make necessary substantive, methodological, or organizational changes or deviations before or during the event, if these do not significantly alter the benefits of the announced event for the participant.

1.4 Participation Fees

The respective participation fees are stated in Compart's training announcements online at www.compart.com or in specific event flyers and depend on the training content and scope. Participation fees are fixed prices per participant and become due upon receipt of the invoice, or in the case of short-term registration, no later than at the start of the training. Prices are exclusive of applicable VAT. Payment should be made via bank transfer to the account indicated on the invoice, specifying the participant's name, the training topic, and the invoice number.

The fees include access to the online training environment compPASS (<https://www.compart.com/en/compass>) for e-learnings or lectures (in-person or via video conferencing system). Participants will receive training materials and a participation certificate upon successful completion

of the training. For in-person training in Böblingen, non-alcoholic beverages and, for full-day events, lunch are also included.

1.5 Hotel Bookings

Travel and any necessary accommodation are the responsibility of the participants and are not included in the training fees. At the participant's request, Compart can assist in booking a hotel near the training venue.

1.6 Right of Withdrawal for Consumers

You have the right to withdraw from this agreement within fourteen days of the conclusion of the contract without providing a reason. Any fees already paid will be refunded in this case. If the withdrawal occurs later or a registered participant does not attend, Compart reserves the right to demand or retain the full fee amount.

To exercise your right of withdrawal, you must inform us (Compart GmbH Education, Otto-Lilienthal-Str. 38, 71034 Böblingen, Germany, Email: order@compart.com, Fax: +49 7031 6205-555) via a clear declaration (e.g., a letter sent by post, fax, or email) of your decision to withdraw from this order.

To meet the withdrawal deadline, it is sufficient for you to send the notification of exercising your right of withdrawal before the withdrawal period expires.

1.7 Cancellation

Cancellations must be submitted in writing by letter, fax, or email (order@compart.com). We kindly ask for your understanding that we cannot accept telephone cancellations. Cancellations are subject to the following conditions:

- a. Participants can cancel their registration up to 2 weeks before the start of the training free of charge. Training fees will be refunded upon the participant's request.
- b. For cancellations up to 1 week before the start of the training, half of the training fee will be refunded upon the participant's request.
- c. If the cancellation occurs less than 7 days before the training or if the participant does not attend the training, there is no entitlement to a refund of the participation fee. Training materials will then be sent to the participant upon request.
- d. Compart is happy to accept a substitute participant at no additional cost.

1.8 Copyright and Retention of Title

The training materials are provided exclusively to our participants. The materials are protected by copyright. Reproduction, distribution, or other use of the training materials—even in part—is only permitted with the explicit written consent of Compart. We retain full ownership of the training materials until the participation fee has been paid in full.

1.9 Liability

Compart is liable for damages resulting from injury to life, body, or health without limitation.

For damage caused intentionally or through gross negligence by Compart or its legal representatives or vicarious agents, Compart is also liable without limitation.

In cases of simple negligence involving the breach of essential contractual obligations (cardinal obligations), Compart's liability is limited to the participant fee. If the participant fee does not correspond to the typically foreseeable damage, Compart is liable for the typically foreseeable damage.

Otherwise, liability for simple negligence is excluded. Compart is not liable for damages resulting from loss or theft, particularly of clothing or other valuables.

Compart is not liable for the content of training lectures or accompanying training materials created to the best of knowledge and belief, unless there is intentional or grossly negligent fault on the part of Compart, a legal representative, or a vicarious agent.

1.10 Data Protection Notice

The storage and processing of participant data are carried out in compliance with the Federal Data Protection Act by Compart. Participant data are stored in the form of names, contact information, and the address of their residence or business location for the purposes of processing, billing, and advertising. Data will not be shared with third parties.

1.11 Miscellaneous

- a. German law applies, excluding the UN Convention on Contracts for the International Sale of Goods.
- b. The place of performance and jurisdiction is agreed to be Böblingen.