

# 1 Terms and Condition for Compart Training

These conditions are valid for participation in courses held by Compart AG. Participation follows exclusively according to these general conditions, accepted by the course participant at the time of registration. Note that additional individual regulations may apply, as mentioned in the course description.

## 1.1 Registration

Please register online at [www.compart.com/education](http://www.compart.com/education) or send your written application using the registration form by fax to:

Compart AG  
Otto-Lilienthal-Str. 38  
71034 Böblingen  
Germany  
Phone +49 7031 6205-0  
Fax +49 7031 6205-555  
education@compart.com

We ask for your understanding that we cannot accept registration by telephone. Registrations close 2 weeks before course start date.

## 1.2 Registration Confirmation

The Compart training program does not include a binding offer, price errors are subject to change. Your registration is subject to full payment of the seminar fee, only accepted if you receive from us a registration confirmation and invoice.

## 1.3 Course Changes and Cancellation

We ask for your understanding that we may need to cancel a course for example when the minimum number of participants has not been achieved (less than 4 participants) or if an instructor is no longer available, force majeure or for similar reasons not under our control. In any case we will make every effort to inform you in a timely manner of a cancellation or change in the course program. Should we have to cancel a course we will make every attempt to suggest alternative dates. Should this not meet the needs of the participant, we will immediately refund the course fees paid upon request.

Any other guarantee or claim for damages not related to life, limb or health, as long as there is no case of negligence on our part, is excluded. Please note this also applies to your flight or train ticket and overnight stay. We are entitled to make any content, methods and organizational changes or adaptations before or during the event, in as much as this does not substantively change the value of the published event for the participants.

## 1.4 Course Fees

The respective fee of the seminar announcements can be found at the Compart homepage [www.compart.com](http://www.compart.com) or in the special event flyers and are based on the seminar content and scope of the event. The fees are fixed prices and are valid per participant, due upon receipt of the invoice and for short-term applications at the latest at the start of the seminar.. Prices are exclusive of V.A.T. Payment should be made to the account shown on the invoice, in the name of the participant quoting the course identification and the invoice number as shown on the invoice.

The fees include any technical papers, the course materials, an attendance certificate of actual attendance, non-alcoholic refreshments and for full-day events lunch. Course materials and attendance certificates are provided to participants on the first day of the event.

## 1.5 Hotel Reservations

Travel arrangements and if required overnight accommodation are to be organized by participants and are not included in the course fees. If requested Compart can provide support with hotel bookings in the neighborhood of the course facilities.

## 1.6 Consumer Right of Withdrawal

You have the right to withdraw from the registration without reason within 14 days after receiving the written registration confirmation. A cancellation fee will not be charged. Sending the withdrawal to the address shown above is all that is required to meet the notice period requirement. This right of withdrawal is not valid when the course has taken place and the participants have taken part.

## 1.7 Cancellation

Cancellation must be given in writing by letter, fax or by e-mail to: [education@compart.com](mailto:education@compart.com). We ask for your understanding that we cannot accept cancellation by telephone. Cancellation is subject to the following conditions:

- a) Participants can cancel their registration free of charge up to 2 weeks before the course start date. The fee will be refunded when requested by the participants.
- b) If cancellation occurs earlier than 1 week before the course start date, half of the course fees will be refunded if requested by the participant.
- c) If cancellation is less than 1 week before the course start date, or the participants do not turn up for the course, the course fee is forfeited. The course materials will be sent to the participants if requested.
- d) Compart will gladly accept a substitute participant at no additional charge.

## 1.8 Copyright and Intellectual Property

We provide materials for the exclusive use of our participants. Course materials are protected by copyright. The copying, distribution or other use of the course materials –also in part- is only allowed with the express written permission of Compart. We reserve the unlimited property rights of the course materials until the full payment of the course fees have been paid.

## 1.9 Liabilities

Compart is liable for unlimited damages to life, limb or health.

Compart also accepts unlimited liability for gross negligence by the company or its legal representative or assignee.

For simple negligence, non-delivery of significant contractual obligation (cardinal obligation) Compart is liable up to the amount of the course fee. If by exception the course fee does not cover the typical predictable damage, Compart is liable up to the amount of the typical predictable damage.

Otherwise liability for simple negligence is excluded.

Compart is not liable for damages caused by loss or theft, in particular from a cloakroom or of other valuables.

Compart is not liable for the content of course presentations or the accompanying course materials prepared according to the best know-how and level of understanding in as much as no premeditated or simple negligence on the part of Compart or its legal representative or assignee is involved.

## 1.10 Note on Data Protection

Storage and the correct handling of participant's data by Compart falls under federal data protection regulations. Participant's data in the form of participant name, communication data and the residence or business address will be stored for processing, invoicing and advertising. You may request the use of your data for marketing purposes be withheld. Please send us a written request, with your address and a note of the advertising media involved to [privacy@compart.com](mailto:privacy@compart.com).

## 1.11 Miscellaneous

- a) German law applies notwithstanding UN purchasing regulations.
- b) Böblingen is agreed as delivery location and place of jurisdiction.